

Marble Computer Delivers a Range of Services and Support to Ensure Your Success

From Program Planning to Quick Fixes, Marble Computer Helps You Get the Most Value from Your Software Investments

You measure the success of your software, hardware and data programs in terms of ease of use, customer satisfaction and your path to profitability. Marble Computer measures our success by the same yard stick—in terms of your happiness.

Your satisfaction determines our success. Professional Services and Customer Support enable that success.



Improvement Where You Need It

Marble Computer's solutions better enable your organization to satisfy clients and make your business more successful. You will be able to measure and achieve necessary service level agreements and improve relevant key performance indicators.

Our expert service professionals offer the level of support you need – from high-touch consulting to full support partnerships – Marble Computer can help you improve employee productivity, strengthen individualized customer relationships, and achieve long-term profitability.

Customer Service and Support

Marble Computer's maintenance program provides for toll free hotline support by calling (800) 252-1400 Monday through Friday 7:00 AM to 5:00 PM Mountain Time or by e-mail at Support@marblecomputer.com.

Maintenance is included in the first year of product acquisition and can be renewed yearly or for multiple years at the then current rates of service beyond the first year.

Maintenance service includes the download of new releases and versions of our software products which are made available as technical fixes and/or new features. Certain new features may be made available only as maintenance upgrade charge.